



DAYCARE INCIDENT POLICY

1st Offense- If your pet shows aggression or other behavior deemed unacceptable by Chase and Play staff for the first time in one day, your pet will be removed from the main play yard and will be placed in a side play yard for a cool down time of 15 - 30 minutes.

_____ (initials)

2nd Offense- If your pet shows aggression or other behavior deemed unacceptable by Chase and Play staff for the second time in one day, your pet will be removed from any play yard and put inside a kennel for another cool down time of 15 - 30 minutes.

_____ (initials)

3rd Offense- If your pet shows aggression or other behavior deemed unacceptable by Chase and Play staff for the third time in one day, your pet will be removed from Chase and Play for the rest of the day. You will be contacted, an incident report will be completed, and the pet will remain in a kennel or can be picked up. The incident will be reported to the Chase Animal Hospital doctors for an exam and consultation.

_____ (initials)

***Once 3 incident reports have been filed, a consultation will determine whether or not the pet is able to attend Chase and Play. The owners, doctors, and staff will be informed.

_____ (initials)

Incidents will be graded based on the following standards:

- Grade 1/4: Pet is growling at others in an aggressive way. Pet snaps or snips a few times at another member in an aggressive or unacceptable way.
- Grade 2/4: Pet bites another member aggressively making them yelp in pain or become injured in any way.
- Grade 3/4: Pet attacks another member and breaks into a dog fight causing them to have to be broken up by staff members.
- Grade 4/4: Pet goes after others causing a dog fight, which results in injuries to any Chase and Play dogs or staff members. Injuries can include cuts, bites, punctures, torn ligaments, broken teeth, etc.

*** (Grade 3 and 4 incidents can be grounds for immediate dismissal from Chase and Play, pending consultation with owners, doctors, and staff members.)

Owner's Signature _____ Date: _____